Smart Office Connect Desktop
Windows & Mac

Key Capabilities

Rich PBX services
Presence
Instant Messaging
Click-to-dial voice and click to e-mail
Enterprise Address Book
Dynamic call handling

Icon	Function
	Speaker / Microphone Selection
	Mute / UnMute
	Hold / Resume
	End Call
	Dialpad for DTMF entry
	Add Contact to Call
	Blind Transfer
	Assisted Transfer

Call Controls

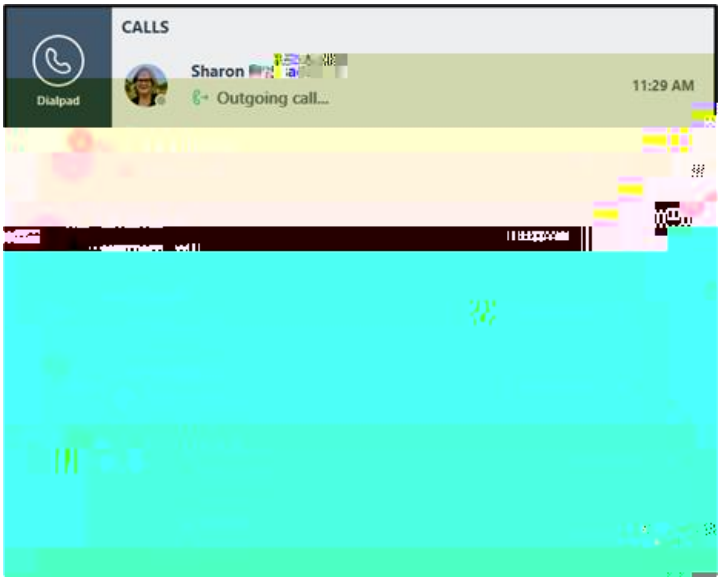
Manage audio, enter DTMF digits, mute/unmute, hold/resume, blind or assisted transfer the call using the

End User Benefits

One business identity use a single office number for consistent access everywhere; no need to give out a personal mobile number.
Productivity find and communicate (IM, voice, e-mail) with co-workers and customers more effectively and rapidly in or out of the office.
Access use Call Grabber service to seamlessly move live calls between office phone, computer and mobile devices.
Choice - Integrates with a variety of industry standard SIP devices, headsets and speakerphones.

Common Specifications

Voice calling with G.711 & Opus codecs
All conversations are secured with TLS & SRTP
Custom tabs support 3rd party applications



Recents

Users can access their incoming, outgoing & missed call history. The icon on the menu bar shows the total number of